



April 28, 2021
Account #: 123456

1 John Smith
777 Nepean St
Ottawa ON K2P 0B3

Pre-Authorized Debit Notice

Description	Amount
DSL Internet 15 Unlimited (Apr 15 - May 14, 2021)	\$55.00
Subtotal	\$55.00
HST (ON) - R121738256	\$7.15
Total	\$62.15

The amount \$62.15 will be charged against your credit card on May 15, 2021

Do you have a complaint regarding a telecom or residential TV service that we haven't been able to resolve? The independent Commission for Complaints for Telecom-television Services (CCTS) may be able to assist you free of charge. www.ccts-cprst.ca or 1-888-221-1687.

Thank you for your patronage!

Telephone: 1-866-281-3538 www.acanac.com

Your monthly bill includes important information regarding your account, your services and payment details.

1 Account Information

- **Date Sent** indicates the date your bill was created and sent.
- Your **Account Number** to quickly identify your account when speaking with a Customer Experience Specialist.
- The primary **account holder's name**, and the billing and mailing address we have on file for your account.

2 Description of Charges

Service/Fee Description

The charges for this billing period separated into different elements, such as monthly service charges, hardware rental fees, service or bundle discounts, and one-time fees.

Billing Period

Services are billed monthly. Your specific service dates are displayed in brackets following each description. Services are billed one month in advance.

Partial Month Billing

When adding or changing services, you may be charged for a partial billing period—from the date the service is added or changed to the end of your current billing period. Because services are billed one month in advance, you will also be charged for the next month. Subsequent bills will be for one month only.

3 Payment Summary Information

- Subtotal of all charges for this billing period.
- Taxes applied as required by federal and provincial governments.
- Total due for this billing period.

4 Notice of total amount and date your credit card will be charged or funds will be withdrawn from your bank account (depending on payment preferences you have selected).

5 Acanac Customer Care contact information.